

GENERAL TERMS AND CONDITIONS

What we will do in return for your money: applies to gettothecoast service only

We will pick you up from the departure point and take you with your bike to the destination. We aim to arrive at or very close to the specified time but this is always subject to the vagaries of the traffic system

What happens if you want to cancel: applies to gettothecoast service only

If you cancel with less than a week before departure you will lose all monies paid. You can insure against unexpected events which might cause you to change your plans

If you cancel after payment of the full price up until one week before travel we will refund 90%

If you cancel after payment of deposit but before the balance is paid we will refund half of the deposit

What happens if we run late: applies to gettothecoast service only

We will always do our best to run on time but the traffic is beyond our control. We invite you to practise some patience

There are special extra terms if you want to pay for a package tour

This is because the Package Tour Regulations impose certain terms to protect consumers

We aim to provide satisfaction every time so if you think there is something that you would prefer to be different please let us know

[standard-terms-for-package-tours](#)